



PREVOST.

2010 Service Network Directory



PREVOST®

2010 SERVICE NETWORK DIRECTORY

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**Prevost Parts & Service Centers
United States**

CALIFORNIA**Prevost Parts & Service Center**

3384 De Forest Circle
Mira Loma, CA 91752
Toll Free: 1-800-421-9958
Fax: 951-360-2565 Parts

Branch Manager: Tim Willmuth

Hours: Monday to Friday, 7:00 am to 11:00 pm

TEXAS**Prevost Parts & Service Center**

15200 Frye Road
Fort Worth, TX 76155-2702
Toll Free: 1-866-773-8678
Fax: 817-685-0460

Branch Manager: Des Fuller

Hours: Monday -Thursday, 7 am to 12 am; Friday,
7:00 am to 4:00 pm

FLORIDA**Prevost Parts & Service Center**

6931 Business Park Blvd. N.
Jacksonville, FL 32256
Toll Free: 1-800-874-7740
Fax: 904-886-0092

Branch Manager: Cindy Harmon

Hours: Monday to Friday, 8:00 am to 6:00 pm

TENNESSEE**Prevost Parts & Service Center**

800 South Cartwright Street
Goodlettsville, TN 37072
Toll Free: 1-877-299-8881
Fax: 615-299-8816 Administration

Branch Manager: Rose Baker

Hours: Round the clock from Monday at 7:00 am to
Thursday at Midnight and Friday 7:00 am to 3:30
pm. After-hours emergency repair service is also
available.

NEW JERSEY**Prevost Parts & Service Center**

201 South Ave.
South Plainfield, NJ 07080
Toll Free: 1-800-223-0830
Fax: 908-222-7304

Branch Manager: John Ketwig

Hours: Monday to Friday, 7:00 am to 8:30 pm

PARTS CUSTOMER SERVICE**Prevost U.S. Parts Customer Service**

2200 Point Blvd., Suite 100
Elgin, IL 60123
Toll Free:
1-800-621-5519 Coach Parts
1-877-999-8808 Transit Parts
Toll Free Fax: 1-877-999-8809

Prevost Action Service System

PASS is available 24/7 by calling 1-800-463-7738, 365 days a year.

**Prevost Parts & Service Centers
Canada**

BRITISH COLUMBIA

Prevost Parts & Service Center

6537 River Road
Delta, BC V4K 5B9
Tel.: 604-940-3306
Fax: 604-940-3384

Branch Manager: Guillaume Charron

Hours: Monday to Friday, 7:00 am to 3:30 pm

QUEBEC

Prevost Parts & Service Center

850 Chemin Olivier
Saint-Nicolas, QC G7A 2N1

Branch Manager: Guillaume Charron

Hours: Monday to Friday, 7:30 am to 12:30 am

Toll Free: 1-866-870-2046

Fax: 418-831-7432

PARTS CUSTOMER SERVICE

Prevost Canadian Parts Customer Service

2955-A Watt Street
Quebec City, QC G1X 3W1
Toll Free: 1-800-463-8876
Toll Free Fax: 1-800-939-0133
Fax: 418-658-1723



Prevost Action Service System

PASS is available 24/7 by calling 1-800-463-7738, 365 days a year.

Prevost Service Providers - United States Listed by State and then City

Prevost Service Providers are Prevost-trained and Prevost-certified for Prevost and Volvo Branded vehicles sold by Prevost.
Certification Levels:

- Level 1 – Certified on Volvo Power Train and Prevost Multiplex Support
- Level 2 – Certified on Complete Vehicle, including Volvo Power Train

Service Provider hours may change, so please contact the Service Provider to confirm service hours.

ALABAMA

Premier Truck Centers

1801 Fulton Rd

Fultondale, AL 35068

Service Manager: Rick Arbo

Telephone: (205) 841-4450

Toll-Free: (800) 292-8685

Hours: Mon - Fri 7 am - midnight, Sat 7 am - 3 pm

Support Level: Level 1

Directions: On I-65 at Exit #267 Walkers Chapel Road.

Premier Truck Centers

13880 AL Highway 20

Madison, AL 35756

Service Manager: Jason Cole

Telephone: (256) 351-6225

Toll-Free: (888) 900-6225

Hours: Mon - Fri 7 am - 5 pm, Sat 7 am - noon

Support Level: Level 1

Directions: On I-565 at Greenbriar Exit #3, 3 miles East of I-65.

Premier Truck Centers

22031 Highway 72

Tuscumbia, AL 35674

Service Manager: Dow Richard

Telephone: (256) 383-9546

Toll-Free: (800) 983-9546

Hours: Mon - Fri 7 am - 5 pm, Sat 7 am - noon

Support Level: Level 1

Directions: 4 miles west of the intersections of Highways 72 & 43.

ARIZONA

Vanguard Truck Center of Phoenix

2402 South 19th Avenue

Phoenix, AZ 85009-6931

Service Manager: Tom Phillips

Telephone: (602) 258-4500

Toll-Free: (800) 352-5330

Hours: Mon - Fri 6 am - Midnight, Sat 6 am - 3:30 pm, closed Sundays

Support Level: Level 1 & 2

Directions: From I-17, exit 197 onto 19th Avenue. Located 1 block south of I-17 on 19th Avenue.

Vanguard Truck Center of Tuscon

1111 East Benson Hwy

Tuscon, AZ 85713-5030

Service Manager: Ken Koblin

Telephone: (520) 791-0300

Toll-Free: (866) 847-5024

Hours: Mon - Fri 7 am - 6 pm, Saturday 7 am - Noon, closed Sundays

Support Level: Level 1

Directions: From I-10 Westbound; exit Ajo Way (Exit 263B), left on Ajo to Benson Hwy. Right on Benson Hwy approx. 1/4 mile. From I-10 Eastbound: Exit at Kino Parkway South (Exit 263A) to Benson Hwy. Right on Benson Hwy approximately 1 mile.

ARKANSAS

Tri-State Truck Center

4614 Thibault Road

Little Rock, AR 72206

Service Manager: David Ellis

Telephone: (501) 490-4220

Toll-Free: (800) 737-5457

Hours: Mon - Fri: 7:30 am - 6 pm

Support Level: Level 1

Directions: Exit 5 off I 440. Turn south, 1 mile on right.

CALIFORNIA

CC & M Truck Service, Inc.

3610 Alken Street
 Bakersfield, CA 93308
Service Manager: Clay Pilkington
Telephone: (800) 589-3144
Toll-Free: (800) 589-3144
Hours: Mon - Fri: 8 am - 5 pm
Support Level: Level 2

Directions: On 99, take the 58 west/ Rosedale Hwy Exit, continue west to Fruitvale Ave, turn north (right) on Fruitvale, continue on Fruitvale to Downing, turn west (left) on Downing to Alken, turn north (right) on Alken, service provider will be on the eastern side of Aiken.

TEC of California

14085 Valley Blvd
 Fontana, CA 92335-5288
Service Manager: Greg Ham
Telephone: (909) 349-0200 option 2
Toll-Free: (800) 497-7667
Hours: Mon - Fri 7:30 am - Midnight, Sat 8 am - 4:30 pm
Support Level: Level 1 & Chassis
Directions: I-10 east to Valley Blvd Exit east.

Central Valley Truck

2707 S East Ave
 Fresno, CA 93725
Service Manager: Kim Mesfin
Telephone: (559) 266-9531
Toll-Free: (800)-832 2764
Hours: Mon-Fri 7:00 am - 7:00 pm
Support Level: Level 1
Directions: 99N Jensen Exit. Left onto Jensen. Left at 1st light onto East Ave and then 1/4 mile down on left.

TEC of California, Inc.

8099 S. Coliseum Way
 Oakland, CA 94621
Service Manager: Ken Drake
Telephone: (501) 577-5592
Toll-Free: (800) 494-8782
Hours: Mon - Fri 7 am - 5 pm, Sat am - 4:30 pm
Support Level: Level 1 & Chassis
Directions: I-880 North, take Hegenberger Exit.

Paso Robles Truck Center

2348 Golden Hill Rd
 Paso Robles, CA 93447
Service Manager: Hugh Williamson
Telephone: (805) 238-1466
Toll-Free: (800) 992-9401
Hours: Mon - Fri 7 am - 5 pm
Support Level: Level 1
Directions: Highway 101 take Highway 46 East, 1 1/2 miles then service provider on right hand side corner at Golden Hill Road.

EW Truck & Equipment

6336 Federal Blvd
 San Diego, CA 92114
Service Manager: Bill Niklaus
Telephone: (619) 263-2111
Hours: Mon - Fri 7 am - 11 pm, Sat, by appointment only, 8 am - Noon
Support Level: Level 1
Directions: Hwy 94 east bound Exit Federal Blvd. 1/2 mile on left. Hwy 94 Westbound Exit College turn left then right onto Federal Blvd. 3/4 mile on the right.

Western Truck Parts

1800 Twin View Blvd.
 Redding, CA 96003
Service Manager: Tim Avtes
Phone: (530) 246-2460
Toll Free: (800) 227-3975
Support Level: Level 2
Hours: Mon - Fri: 7 am - 11 pm
Directions: Exit 68 off I-5, east 1.5 miles

Western Truck Parts & Equipment Company

3333 South Hwy 99
 Stockton, CA 95215
Support Level: Level 1

Western Truck Parts & Equipment Company

3115 Coke Street
 West Sacramento, CA 95961
Service Manager: John Gentry
Telephone: (916) 375-3040
Hours: Mon - Fri 7 am - 5 pm
Support Level: Level 1

COLORADO

Westfall O'Dell of Colorado

7250 East 56th Avenue
Commerce City, CO 80022

Service Manager: Sam Morgan

Telephone: (303) 289-4707

Toll-Free: (888) 819-7100

Hours: Mon - Fri 24h, Sat - Sun 7 am - 7 pm

Support Level: Level 1

Directions: 170 to Quebec Street North to 56th Avenue.

Western Colorado Truck Center

711 Raptor Road
Fruita, CO 81521

Service Manager: Ed Gibeck

Phone: (970) 361 1858

Toll Free: (800) 382-8606

Support Level: Level 1

Hours: Mon - Fri 8 am - 5 pm

Directions: Off exit 19 on I-70. South over bridge 1st Right on Raptor - 711 Raptor Rd.

CONNECTICUT

Gabrielli Truck Sales of CT

277 New Park Ave
Hartford, CT 06106

Service Manager: Alan "Chip" Mowery

Telephone: (860) 570-7070

Toll-Free: (800) 989-8785

Hours: Mon - Fri 8 am - 5 pm, Sat 8 am - Noon

Support Level: Level 1

Directions: Exit 44 off of I-84.

FLORIDA

TruckMax

6000 NW 77 Court
Miami, FL 33166

Service Manager: Angel Sierra

Telephone: (305) 777-9044

Toll-Free: (888) 815-1900

Hours: Mon - Fri 7:30 am - 5:30 pm, 8 am - Noon

Support Level: Level 1

Directions: Take SR826 (Palmetto Expressway) to NW 58th Street Exit. Go west NW 58 Street 1 block to first traffic light turn right onto Service road follow Service Road around to where it turns next to SR 826 which is about 1/4 mile. Service provider is on right hand side.

Nextran Corporation

2200 W Landstreet Road
Orlando, FL 32809

Service Manager: Joe Ponder

Telephone: (407) 855-1200

Toll-Free: (800) 800-6225

Hours: Mon - Fri 7 am - 5:30 pm, Sat 8:00 am - Noon (parts only)

Support Level: Level 1

Directions: From Highway 17/92/441 (Orange Blossom Trail) turn west on Landstreet Road. Service Provider is 1/4 mile on the left.

Nextran Truck Center - Tampa

7810 Adamo Dr
Tampa, FL 33619

Service Manager: Harold Boyd

Telephone: (813) 626-7141

Toll-Free: (888) 623-6373

Hours: Mon - Fri 8 am - 5 pm, Sat 8 am - Noon

Support Level: Level 1

Directions: 175 to Hwy 60 West. 1 mile west of 301 on north side of 60.

General GMC Truck Sales and Service, Inc (West Palm Beach)

360 S. Military Trail
West Palm Beach, FL 33415

Service Manager: Eric Rosner

Telephone: (561) 686-8906

Toll-Free: (877) 248-0346

Hours: Mon - Fri 7:30 am - 5 pm, Sat 7:30 am - Noon

Support Level: Level 1

Directions: From I-95 take Exit # 68 (Southren Blvd, also called State Road 80). West to Military Trail Exit, go south on Military Trail to 360 South Military Trail (approx. 3 blocks). From Florida Turnpike, take Exit # 97 (Southren Blvd) also called State Road.

Nextran Truck Center - Auburndale

4425 Avenue G NW
Winter Haven, FL 33880

Service Manager: Greg O'Connor

Telephone: (863) 292-8383

Toll-Free: (866) 266-6225

Hours: Mon - Fri 7 am - 5:30 pm, Sat 7 am - 3 pm

Support Level: Level 1

Directions: I-4 exit 22, South on 557, 7 1/2 miles to 17 South, South 3 1/2 miles to Avenue D. Right one block to W Lake Howard Rd. Right 1 1/2 Miles to Avenue G NW. Right to service provider.

GEORGIA

Vanguard Truck Center of Atlanta

700 Ruskin Drive
Forest Park, GA 30297
Service Manager: Burt Long
Telephone: (404) 363-8390
Toll-Free: (800) 783-5353
Hours: Mon - Fri 7:30 am - Midnight, Sat - Sun 7:30 am - 6:30 pm
Support Level: Level 1 & 2
Directions: Exit 55 Off of I-285; south on Jonesboro Rd, right at McDonalds onto Ruskin Drive.

IDAHO

Northwest Equipment

2405 Janeen St
Boise, ID 83709
Service Manager: Kevin Mallory
Telephone: (208) 362-3400
Hours: Mon - Fri 7 am - Midnight, Sat 8:30 am - 4:30 pm
Support Level: Level 1
Directions: I-84 take Exit 52 South to Victory at stoplight, then right (West) and through next stoplight next road to the right is Janeen Street.

ILLINOIS

CIT Trucks

148 Leverett Road
Champaign, IL 61822
Service Manager: Brent Fountain
Telephone: (217) 643-2040
Toll-Free: (800) 515-7066
Hours: Mon - Fri 7 am - Midnight, Sat 7 am - Noon
Support Level: Level 1 + Detroit/ Allison warranty work
Directions: From I-74, Merge onto I-57 - Exit 179B (towards Chicago), on I-57 - take Exit 240 - Market St, on Market make a Right, 1 block to Leverett - turn left.

CIT Trucks

1945 N Morton Ave
Morton, IL 61550
Service Manager: Rennie Young
Telephone: (309) 263-9888
Toll-Free: (877) 878-2505
Hours: Mon - Fri 7 am - Midnight, Sat 7 am - Noon
Support Level: Level 1 + Detroit/ Allison warranty work
Directions: I-74, Exit 102 - north on Morton Ave, 1/2 mile to CIT.

CIT Trucks

200 W Northtown Road
Normal, IL 61761
Service Manager: Terry Stalter
Telephone: (209) 452-8392
Toll-Free: (800) 322-5017
Hours: Open at 7 am Monday and open all day, Tue - Fri: 24 hrs, Sat open to 5 pm
Support Level: Level 1 + Detroit/ Allison warranty work
Directions: I-55 Exit 165B, 1.5 Mile North on Business Rte 51 to Northtown Rd, 1/4 mile east.

CIT Trucks

3030 May Road
Peru, IL 61354
Service Manager: Bill Green
Telephone: (815) 224-4410
Toll-Free: (800) 331-1098
Hours: Mon - Fri 7 am - 10 pm, Sat 7 am - 3 pm
Support Level: Level 1 + Detroit/ Allison warranty work
Directions: I-80 Exit #73. North 1/8 mile to May Road, 1/4 Mile East.

CIT Trucks

3440 Gatlin Drive
Springfield, IL 62707
Service Manager: Matt Lindsey
Telephone: (815) 224-4410
Toll-Free: (800) 699- 9248
Hours: Mon - Fri 7 am - Midnight, Sat 7 am - 5 pm
Support Level: Level 1 + Detroit/ Allison warranty work
Directions: I-55 Exit 100A, east 1/2 mile to Rte 54, 1/8 mile north to Gatlin, 1/8 Mile west to CIT.

INDIANA

Kentuckiana's Premier Truck Center

1606 Progress Way
Clarksville, IN 47129
Service Manager: Calvin Myers
Telephone: (812) 280-2100
Toll-Free: (800) 753-8525
Hours: Mon - Fri 7 am - 11:30 pm, Sat 8 am - 4 pm
Support Level: Level 1
Directions: From North: I-65 Exit 5, right on Lewis & Clark, right on Giltner, right on Progress, service provider on right.
From South: I-65 Exit 4, right on Hwy. 31, at 2nd light left on Progress Way, service provider on left.

INDIANA (Cont.)

General Truck Sales

4300 N Broadway Ave

Muncie, IN 47303

Service Manager: Randy Tomey**Telephone:** (765) 289-4481**Toll-Free:** (800) 382-7717**Hours:** Mon - Fri: 6:30 am - Midnight, Sat: 6:30 am - 4 pm**Support Level:** Level 2**Directions:** I-69 Exit East 13 miles, turn right at Portland Exit 1 mile.

IOWA

Twin Bridges Truck City

2250 W 76th St

Davenport, IA 52806

Service Manager: Michael Marbury**Telephone:** (563) 355-2631**Toll-Free:** (800) 798-6225**Hours:** Mon - Fri 7 am - 11:30 pm, Sat 7 am - Noon**Support Level:** Level 1 & 2**Directions:** I-80 Exit 292.**McKenna Truck Center**

5325 N.E. 14th Street

Des Moines, IA 50313

Service Manager: Scott Lowe**Telephone:** (515) 645-7968**Toll-Free:** (800) 747-1130**Hours:** Mon - Fri: 7 am - Midnight, Sat: 7 am - Noon**Support Level:** Level 2**Directions:** 1/4 mile north of I-80 at Exit 136 N.E. 14th Street**Sioux City Truck & Trailer**

4535 Harbor Drive

Sioux City, IA 51111

Service Manager: Steve Evens**Telephone:** (712) 258-2444**Toll-Free:** (800) 743-2988**Hours:** Mon - Fri 7.30 am -10 pm, Sat 8 am - Noon**Support Level:** Level 1 & 2**Directions:** I-29 to Exit 143, Singing Hills Blvd west to Harbor Drive south.

KANSAS

Roberts Truck Center

5549 Chuzy Dr

Wichita, KS 67219

Service Manager: Rocky Gibson**Telephone:** (316) 262 8413**Toll-Free:** (800) 657-7233**Hours:** Mon - Fri 7 am - 6 pm**Support Level:** Level 1**Directions:** I-35 and E 53rd St N.

MAINE

O'Connor Motor Company

299 Warren Ave

Portland, ME 04101

Service Manager: Jamie Purdy**Telephone:** (207) 797-7837**Toll-Free:** (800) 427-2905**Hours:** Mon - Fri 7 am - Midnight, Sat 7 am - 4 pm**Support Level:** Level 2**Directions:** Make right hand turn off Exit 48 on I-295. Turn right on Warren Ave. Service provider is 2 miles down on left hand side.

MARYLAND

Baltimore Volvo Trucks

803 Central Avenue

Linthicum, MD 21090

Service Manager: Mike Lane**Telephone:** (410) 636-9330**Hours:** Mon - Fri: 7 am - 6 pm**Support Level:** Level 2**Directions:** Balto Beltway 695 Exit 8. Left on Nursery Rd. to Central Ave. Left on Central Ave.

MICHIGAN

M + K Quality Truck Sales

8800 Byron Commerce Dr

Byron Center, MI 49315

Service Manager: Tracy Schnitzler**Telephone:** (616) 583-3059**Hours:** Mon - Fri: 6 am - 2 am, Sat: 6 am - 4 pm**Support Level:** Level 1**Directions:** From US 131, exit 74, West 1/4 mile, south on Byron Commerce Dr 3/4 mile on left.

MICHIGAN (Cont.)**Graff Truck Center Inc**

1401 S Siganaw St

Flint, MI 48503

Service Manager: Bryan Alles**Telephone:** (810) 239-8300**Toll-Free:** (800) 438-2462**Hours:** Mon - Fri 7 am - 7 pm, Sat 8 am - Noon**Support Level:** Level 1 & 2**Directions:** Exit #136 off I-69. Downtown Flint.**Tri-State Truck Center**

3025 International Drive

Tupelo, MS 38804

Service Manager: Terry Williard**Telephone:** (800) 737-3795**Toll-Free:** (800) 737-3795**Hours:** Mon - Fri: 7 am – 5 pm, Sat 7 am - Noon**Support Level:** Level 1**Directions:** I-40 to Green St. Left on Green St. Left on International Dr. Exit. Service provider on right.**MINNESOTA****Twin Cities Mack & Volvo**

2195 W County Rd C2

Roseville, MN 55113

Service Manager: Bill Thury**Telephone:** (651) 636-0250**Toll-Free:** (800) 704-0935**Hours:** Mon - Fri 7 am - Midnight, Sat 7 am - 3.30 pm**Support Level:** Level 1**Directions:** Located on 35W between County Rd C&D on the west side of 35 W in Roseville. Eight minutes from north downtown of Minneapolis.**MISSISSIPPI****Old River Truck Sales**

139 Old Highway 49 S

Richland, MS 39218

Service Manager: Nathan Ried**Telephone:** (601) 664-1410**Toll-Free:** (877) 818-0293**Hours:** Mon - Fri 7 am - 1:30 am, Sat - Sun 7 am - 7 pm**Support Level:** Level 1**Directions:** From Jackson on I-20 East take Exit 49 onto HWY 49 South, then first right (West) onto Frontage Rd.**MISSOURI****Westfall O'Dell Truck Sales**

4001 Randolph Rd

Kansas City, MO 64161-9385

Service Manager: David Kile**Telephone:** (816) 459-3701**Toll-Free:** (800) 962-7322**Hours:** 24 hours a day, 7 days a week**Support Level:** Level 1**Directions:** I-70 to 435 N to Exit 54 (Parvin Rd). Turn right and then right again on Randolph. Take first left.**MONTANA****Tri-State Truck & Equipment Inc**

Po Box 1298, 5250 Midland Road

Billings, MT 59103

Service Manager: Boyd Benedict**Telephone:** (406) 245-3188**Toll-Free:** (800) 227-1132**Hours:** Mon - Fri 7:30 am - 6 pm, Sat 8 am - Noon**Support Level:** Level 1**Directions:** Exit 446 (King Avenue Exit) Turn South to Midland Road, Turn Left on Midland, 1/2 mile East on Midland. Service provider located on right hand side.**Transport Equipment**

9300 Inspiration Dr

Missoula, MT 59808-8434

Service Manager: Brian Bidlake**Telephone:** (406) 541-9097**Hours:** Mon - Fri 7.30 am-11 pm, Sat - Sun 7.30 am-4.30 pm**Support Level:** Level 1 & 2**NEBRASKA****Volvo Trucks of Omaha**

11351 S 153 Rd St

Omaha, NE 68138

Service Manager: Josh Rasch**Telephone:** (402) 896-6900**Toll-Free:** (866) 645-9549**Hours:** Mon - Fri 7 am - Midnight**Support Level:** Level 1 & 2**Directions:** I-80- Take Exit 439- right to top of hill - turn right - follow road – service provider on left hand side.

NEVADA

TEC Equipment, Inc

1955 East Greg Street
Sparks, NV 89431

Service Manager: Paul Pankey

Telephone: (775) 356-7200

Toll-Free: (800) 456-4116

Hours: Mon - Fri 7 am - 5 pm

Support Level: Level 1 & Chassis

NEW HAMPSHIRE

McDevitt Trucks, Inc.

1 Mack Avenue
Manchester, NH 03108

Service Manager: Alan Ball

Telephone: (800) 338-1239 ext 257

Toll-Free: (800) 370-6225

Hours: Mon - Fri 7 am - 7 pm, Sat 7 am - 3.30 pm

Support Level: Level 1 & Chassis. Detroit & Allison

Directions: Take the S Willow St Exit Off I-293 to John Devine Dr. Head right onto Gold St., then left on Ross Ave. Turn right onto Frontage Rd.

NEW JERSEY

Bergey's Truck Center

2405 S Delsea Dr
Vineland, NJ 08360-7025

Service Manager: Francis Weiss

Telephone: (856) 696-2222

Toll-Free: (866) 923-7439

Hours: Mon - Fri 7:30 am - 5:30 pm, Sat 8 am - Noon

Support Level: Level 1 & 2

Directions: Exit 29- Route 55 - go east one mile to Route 47 (Delsea Drive) - Turn left 500yards on right side.

NEW YORK

Albany Truck Sales, LLC

90 Harts Lane
Albany, NY 12204

Service Manager: Steve Valente

Telephone: (518) 449-2926

Toll-Free: (800) 287-4768

Hours: Mon - Fri 6 am - 6 pm, Sat 8 am - Noon

Support Level: Level 1 & 2

Directions: 787 to Exit 7W to Rt 32. Left at light. First right to Harts Lane.

Buffalo Truck Center

271 Dingsens Street
Buffalo, NY 14206

Service Manager: Keith Miller

Telephone: (716) 821-9911

Toll-Free: (800) 933-9462

Hours: Mon-Fri 6 am - 11 pm, Sat 7 am - 4 pm

Support Level: Level 1

Directions: I-90 to I190 North, Exit 1 Dingsens Street, west on Dingsens Street to 271 Dingsens.

Gabrielli Truck Sales Medford

3200 Horseblock Rd
Medford, NY 11763

Service Manager: Dan Tringali

Telephone: (631) 758-6285

Toll-Free: (888) 287-8557

Hours: Mon - Fri 8 am - 5 pm, Sat 8 am - Noon

Support Level: Level 1

Directions: Exit 65 off of I-495.

NORTH CAROLINA

Advantage Truck Center

3880 Jeff Adams Drive
Charlotte, NC 28256

Service Manager: Robert Harrill

Telephone: (704) 597-0551

Toll-Free: (800) 334-8749

Hours: Mon - Fri 7 am - 11 pm

Support Level: Level 1 & Chassis

Directions: Located on north bound service road of I-85, (Jeff Adams Drive), between Exit 39 (Statesville Ave.) and Exit 40 (Graham Street).

Central Carolina Trucks

8015 Industrial Village
Greensboro, NC 27409

Service Manager: Frank Trimmer

Telephone: (800) 554-6834

Toll-Free: (800) 554-6834

Hours: Mon - Fri 7.30 am - Midnight, Sat 8 am - 5 pm

Support Level: Level 1 & 2

Directions: Exit 208 (Sandy Ridge Rd.) off of I-40. Turn right onto Triad Drive. Turn right onto Industrial Village Rd.

Central Carolina Trucks

100 Sanford Street
St Pauls, NC 28384

Service Manager: Hal Strickland

Telephone: (800) 560-9642

Toll-Free: (800) 560-9642

Hours: Mon - Fri 7.30 am - Midnight, Sat 8 am - 5 pm

Support Level: Level 1 & 2

Directions: Exit 31 off of Interstate I-95.

NORTH DAKOTA

RDO Truck Center

3401 38th St Street

Fargo, ND 58106

Service Manager: Norm Olson**Telephone:** (701) 282-5400**Toll-Free:** (800) 342-4643**Hours:** Mon - Fri 7 am - Midnight, Sat 8 am - 4 pm**Support Level:** Level 1 & 2**Directions:** I-29 South of I-94 to 32nd Ave S Exit. Take West I-29. Frontage Road South 1/2 mile.

OHIO

Worldwide Equipment of Ohio, Inc

10649 Evendale Drive

Cincinnati, OH 45241

Service Manager: Ron Whittington**Telephone:** (513) 563-6363 Opt. 3**Hours:** Mon - Fri 7 am - 11:30 pm, Sat 7 am - 2 pm**Support Level:** Level 1**Directions:** Direction I - 75 Exit 15, Go East off of exit approx. 3 tenths of a mile take right at Canal, go approximately 0.8 tenths of a mile and then take right on Oak St.**Ed Schmidt Truck Store**

1270 Conant Street

Maumee, OH 43537

Service Manager: Jim Jones**Telephone:** (419) 466-2695**Toll-Free:** (800) 860-8757**Hours:** Mon- Fri: 7 am - Midnight, Sat 7 am - 5:30 pm**Support Level:** Level 2**Directions:** Ohio Turnpike Exit 59, South 3/4 mile left side/ or I-475 Exit Maumee Rt 24, 4 miles to Conant St (Rte 25) Left 3/4 mile pass railroad track on right side.

OREGON

Northwest Volvo Truck Inc. / TEC Equipment

91317 Coburg Industrial Way

Coburg, OR 97408-9492

Service Manager: Ray Halen**Telephone:** (541) 686-6068**Toll-Free:** (800) 452-2605**Hours:** Mon - Fri 7 am - 7 pm, Sat 7 am - 5.30 pm**Support Level:** Level 1 & Chassis**Directions:** I-5 Exit 199. West to Coburg Industrial Way.**Northwest Equipment**

78273 Westland Road.

Hermiston, OR 97838

Service Manager: Curt Pearson**Telephone:** (208) 362-3400**Toll-Free:** (877) 509-5454**Hours:** Mon - Fri 8 am - 5 pm**Support Level:** Level 1**Directions:** If I-84 take Exit 180, North on Westland road, 1 1/2 on the right hand side. If I-82, take Exit 10 then head west 1 mile on Lamb Road. Service provider on right hand corner.**TEC Equipment**

750 NE Columbia Blvd.

Portland, OR 97211

Service Manager: Gary Dawson**Telephone:** (503) 285-6776 ext 350**Toll-Free:** (800) 525-6333**Hours:** Mon - Fri 6 am - 1.30 am, Sat 7 am - 5.30 pm**Support Level:** Level 1 & Chassis**Directions:** I-5 north to Columbia Blvd Exit. East on Columbia Blvd to service provider.

PENNSYLVANIA

Cumberland Truck Equipment

25 Roadway Dr

Carlisle, PA 17015

Service Manager: Bill Herigan**Telephone:** (717) 249-2922 ext 255**Toll-Free:** (800) 828-6878**Hours:** Mon - Fri 7 am- 11.30 pm, Sat 7.30 am - 4 pm**Support Level:** Level 2**Directions:** From I-76- Exit 226, Route 11 North, 1.6 miles, right on Roadway Drive. *From I-78 - Exit 1A, I-81 South to Exit 52, Route 11 North, 0.75 miles, right on Roadway Drive. *From I-81 - Exit 52, Route 11 North, 0.75 miles, right on Roadway Drive. *From I-83 - Exit 41A, Route 581 west to Exit 1B, I-81 south to Exit 52, Route 11 North , 0.75 miles, right on Roadway Drive.

PENNSYLVANIA (Cont.)

Cumberland Truck Equipment

889 E Main St

Ephrata, PA 17522

Service Manager: John Quigley**Telephone:** (717) 738-2444 ext 37**Toll-Free:** (800) 732-0019**Hours:** Mon - Fri 8 am - 8 pm, Sat 7.30 am- 4 pm**Support Level:** Level 2**Directions:** From I-76- Exit 286, South on Route 222, 2 miles to Route 322, Ephrata Exit. *From Route 283 - Route 222 North to Route 322 Ephrata Exit. *From Route 30 - 222 North to Route 322, Ephrata Exit * From I-78 - Route 61 South to Route 222 South to Route 322, Ephrata Exit.**W W Engine and Supply**

3900 Depot Road

Erie, PA 16510

Service Manager: Larry Kibler**Telephone:** (814) 898-8396**Hours:** Mon - Fri 7 am- 7 pm, Sat 7 am - Noon**Support Level:** Level 1**Directions:** Take Harborcreek Exit off of I-90 (Exit 35).**Bergey's GMC Inc.**

446 Harleysville Pike

Franconia, PA 18924

Service Manager: Bill Litosky**Telephone:** (215) 721-3440**Toll-Free:** (877) 237-4393**Hours:** 24 hours per day from 7 am Monday through Noon, Saturday**Support Level:** Level 1 & Chassis**Directions:** Route 113 and minutes from Interstate 476 and Route 309.**Tri-County Truck Center**

1098 State Route 28/66

Kittanning, PA 16201

Service Manager: Tim Saurer**Telephone:** (724) 548-1548**Toll-Free:** (877) 313-6225**Hours:** Mon - Fri 8 am - 5 pm, Sat 7 am - 11 am**Support Level:** Level 1**Directions:** Located on State Route 28, 35 miles South of Brookville exit 78 of Interstate I80 or located on State Route 28, 36 miles north of Allegheny Valley Exit 48 of PA Turnpike.**W W Engine and Supply**

I-80 Exit 21 Old

Kylertown, PA 16847

Service Manager: Graylon Burnisky**Telephone:** (814) 345-5693**Hours:** Mon - Fri 7 am - 4.30 pm, Sat 8 am - Noon**Support Level:** Level 1**Directions:** From I-80 East: Take Kylertown Exit (Exit 21) off of I-80 East. Turn left. Go to 1st traffic light. Turn left. Go 1/4 mile and turn left. Drive 1 mile. Truck shop is on the right. From I-80 West: Take Kylertown Exit (exit 21) off of I-80 West. Go straight through traffic light for 1/4 mile. Turn left. Drive 1 mile. Truck shop is on the right.**New Stanton Mack/Volvo**

2141 Mt Pleasant Rd

Mt Pleasant, PA 15089

Service Manager: Jaime Marquez**Telephone:** (724) 872-1200**Hours:** Mon - Fri 8 am - 5 pm, Sat 8 am - Noon**Support Level:** Level 1**Directions:** Interstate 70 Exit 51-A, Drive South for 1/2 mile, shop on left.**W W Engine and Supply**

142 Waterworks Rd

Somerset, PA 15501

Service Manager: Randy Pritts**Telephone:** (814) 445-9617**Hours:** Mon - Fri 8 am- Midnight, Sat 8 am - Noon**Support Level:** Level 1**Directions:** Take Exit 110 off the PA Turnpike, turn left when exiting after toll both onto Waterworks Rd. Shop is 1/4 mile on left.**Pennsylvania Truck Centers, Inc**

310 Mifflin Drive

Wrightsville, PA 17368

Service Manager: Chuck Kohler or Master Tech John King**Telephone:** (717) 792-2326**Hours:** Mon -Thu 7 am - 6 pm, Fri 7 am - 5 pm, Sat 8 am - Noon**Support Level:** Level 1**Directions:** Wrightsville exit is from Route 30. Go south on Cool Springs Rd. Turn left in Wright's Crossing Industrial Park (Mifflin Drive). 310 Mifflin Drive. Service provider is visible from highway Route 30.

RHODE ISLAND

Anderson Motors

170 Amaral St
East Providence, RI 02915

Service Manager: Pat Leo

Telephone: (401) 434-5900

Toll-Free: (401) 434-5900

Hours: Mon - Fri: 7:30 am - 5 pm

Support Level: Level 1 & 2

Directions: Off 95 N/S, take I-195 East Exit. Follow to Exit 7. Follow to 1st exit, Rt 114. Take exit at top of ramp go left and take first left onto Amaral St. Then 1 mile on left.

SOUTH DAKOTA

Black Hills Truck & Trailer Inc

2910 E Mall Dr
Rapid City, SD 57701

Service Manager: Ron Callahan

Telephone: (605) 381-3845

Toll-Free: (800) 888-2167

Hours: Mon - Fri 7.30 am - 6 pm, Sat 8 am - Noon

Support Level: Level 1 & 2

Directions: Exit 59 -right and then right on N Lacross Street.

Dakota Volvo Trucks

4500 N Cliff Ave
Sioux Falls, SD 57104

Service Manager: Paul Kurle

Telephone: (605) 332-7112

Toll-Free: (800) 657-8081

Hours: Mon - Fri 7:30 am - Midnight, Sat 8 am - Noon

Support Level: Level 1 & 2

Directions: Take North Cliff Avenue Exit Off of I90. Head south for 1/4mile. The service provider is located on the east side of N Cliff Avenue.

Watertown Truck & Trailer

3925 9th Ave
Watertown, SD 57201

Service Manager: Dale Jones

Telephone: (605) 882-2967

Hours: Mon-Fri 7.30 am - 5.30 pm, Sat 8 am - Noon

Support Level: Level 1 & 2

Directions: 177 Exit - Turn right then first left then first right on Frontage road.

TENNESSEE

Volunteer Volvo & GMC, Inc.

2017 East 23rd Street
Chattanooga, TN 37404

Service Manager: Glen Dalrymple

Telephone: (800) 859-4093

Hours: Mon - Fri 7 am - 11:30 pm, Sat 7 am - 3:30 pm
(By appointment only on Saturdays)

Support Level: Level 1

Directions: Interstate 24 Exit 181.

Volunteer Volvo & GMC, Inc.

6614 Wilbanks Road
Knoxville, TN 37912

Service Manager: Ryan Osborn

Telephone: (865) 688-4300

Hours: Mon - Fri 7 am - Midnight, Sat 8 am - Noon

Support Level: Level 1

Directions: Exit 110, I-75.

General Truck Sales

1973 E Brooks Road
Memphis, TN 38116-3601

Service Manager: Marty Donald

Telephone: (901) 346-1892

Toll-Free: (888) 462-8658

Hours: Mon - Fri 8 am - Midnight, Sat 8 am - 4 pm

Support Level: Level 1

Directions: From I-55 take Brooks Rd East Exit / From I-240 take Millbranch Rd South and left on Brooks Rd.

UTAH

Salt Lake City Mack Sales & Service

1475 W 2100 S.
Salt Lake City, UT 84119

Service Manager: Dick Fazzio

Telephone: (801) 975-0380

Toll-Free: (888) 478-2276

Hours: Mon - Fri 7 am - 2 am, Sat 8 am - 3 pm

Support Level: Level 1 & 2

Directions: I-15 and 2100 westbound. Stay south and go west to 1475 west.

Mountain West Truck Center

407 East Enterprise Drive
St George, UT 84790

Service Manager: Jaymon Slaugh

Telephone: (435) 656-1914

Toll-Free: (888) 339-0651

Hours: Mon - Fri 8 am - 5 pm

Support Level: Level 1

Directions: Exit 10 Off of I-15, north to Red Hills Parkway. West on Red Hills Parkway to Red Ledge Rd.

VIRGINIA

TMI Truck & equipment

301 Bulldog Drive

Chesapeake, VA 23320

Service Manager: Ryan Collins**Telephone:** (757) 547-7151**Hours:** Mon - Fri 7:30 am - Midnight, Sat 8 am - 1 pm**Support Level:** Level 1 & 2**Directions:** From I-64, take exit 290 South. Turn right at the second light and then right on Tintern Street.

Located at end of road on the left.

WASHINGTON

Husky Truck Center

11222 E Marginal Way S

Seattle, WA 98168-1954

Toll-Free: (800) 325-4709**Hours:** Mon-Fri: 8 am – 6 pm**Support Level:** Level 1**Transport Equipment**

N 1106 Thierman St

Spokane, WA 99212

Service Manager: Brian Bidlake**Telephone:** (509) 927-2525**Toll-Free:** (800) 357-9124**Hours:** Mon - Fri: 7 am - 8 pm, Sat: 8 am - 4:30 pm**Support Level:** Level 1**Directions:** Exit 286 towards Broadway Truckstop (2 blocks North) then right onto Thierman St.

WISCONSIN

Green Bay Truck Sales

2090 Mid Valley Drive

De Pere, WI 54115

Service Manager: Chuck Oettinger**Telephone:** (920) 338-8400**Toll-Free:** (800) 606-6225**Hours:** Mon - Fri 24 hrs, Sat to Noon**Support Level:** Level 1**Directions:** Hwy 41 to Schuering Road exit. We are 1 mile south of Shuering Road on the West Frontage Road which is Mid Valley Drive.**Madison Mack Sales**

3722 Commercial Ave

Madison, WI 53708

Service Manager: Todd Monson**Telephone:** (608) 244-3506**Toll-Free:** (800) 362-7355**Hours:** Mon - Fri 7 am - Midnight, Sat 7 am - Noon**Support Level:** Level 1**Directions:** From Hwy 30 take the Hwy 51 North. Take first left onto Lexington Ave. Take first left onto Commercial Ave. Service Provider is at end of road.**Milwaukee Mack Sales**

4444 W Bluemound Rd

Milwaukee, WI 53208

Service Manager: Mike Trivich**Telephone:** (414) 258-8484 ext 225**Toll-Free:** (800) 458-6225**Hours:** Mon - Fri 24 hours, Sat until Noon**Support Level:** Level 1**Directions:** From I-94 take Hwy 41 North to Blue Mound Rd. exit. From exit take sharp right onto Blue Mound Rd. Take first left into Service Provider driveway.

WYOMING

Tri-State Truck & Equipment Inc

1271 N Darrick Drive

Casper, WY 82602

Service Manager: Mike Johnson**Telephone:** (307) 472-1818**Toll-Free:** (800) 951-6691**Hours:** Mon - Fri 7:30 am - 5:30 pm**Support Level:** Level 1**Directions:** I-25 take Exit 189, Left on bypass 2026, then right on to 2026, left on Zero and 1 mile on the right.

Prevost Service Providers - Canada Listed by Province and then City

Prevost Service Providers are Prevost-trained and Prevost-certified for Prevost and Volvo Branded vehicles sold by Prevost.
Certification Levels:

- Level 1 – Certified on Volvo Power Train and Prevost Multiplex Support
- Level 2 – Certified on Complete Vehicle, including Volvo Power Train

Service Provider hours may change, so please contact the Service Provider to confirm service hours.

ALBERTA

Nortrux Calgary

5555 80 Ave SE

Calgary, AB T2C 4S6

Service Manager: Shane Matheson

Telephone: (403) 279-3000

Hours: Mon - Fri 7 am - 11:30 pm, Sat 8 am - 4 pm

Support Level: Level 1

Directions: Deerfoot Trail to Glenmore Trail, travel East on Glenmore Trail to 52nd St SE. Then North on 52nd St SE to 76th Ave SE. Travel East one block and turn right on 54th St SE. Follow road around to our location. (55 St and 80th Ave SE.)

Calmont Truck Centre

11403-174 Street

Edmonton, AB T5S 2P4

Service Manager: Trevor Gorniak

Telephone: (780)-451-2680

Toll-Free: (800) 252-7902

Hours: Mon - Fri 7 am - 5 pm, Sat 8 am - 4.30 pm

Support Level: Level 1 & 2

Directions: Four city blocks west of 170 St on 114 Ave in the northwest quadrant of the city of Edmonton.

Strongco

116-190 Mac Alpine Crest

Fort MacMurrey, AB T9H4A6

Support Level: Level 1

Nortrux Grande Prairie

11401 - 96 Ave

Grande Prairie, AB T8V 5M3

Service Manager: Archie Meurs

Telephone: (780) 532-1290

Hours: Mon - Fri 7:30 am - 6 pm, Sat 8 am - 4:30 pm

Support Level: Level 1

Nortrux Lethbridge

1009 - 41 St N

Lethbridge, AB T1H 6J3

Service Manager: Mark Jeffrey

Telephone: (403) 320-6089

Hours: Mon - Fri 7:30 am - 6 pm, Sat 8 am - 4 pm

Support Level: Level 1

Nortrux Red Deer

262, 28042 - Hwy 11

Red Deer County, AB T4S 2L4

Service Manager: Dean Smith

Telephone: (403) 342-4187

Hours: Mon - Fri 7:30 am - 5:30 pm

Support Level: Level 1

BRITISH COLUMBIA

Berk's Intertruck Ltd.

2230 McCullough Road

Nanaimo, BC V9S4M8

Service Manager: Paul Gunnell

Telephone: (250) 758-5217

Hours: Mon - Fri 7.30 am - Midnight,
Sat 7.30 am - 4 pm

Support Level: Level 1 & 2

Directions: 2 km east of Hwy 19 off of the Northfield Rd Exit.

Pacific Coast Heavy Truck Group

18964-96th Avenue

Surrey, BC V4N 3R2

Service Manager: Paul Hilsabeck

Telephone: (604) 888-5577

Hours: Mon - Sat 7 am - Midnight

Support Level: Level 1

Directions: North on 200th from the #1, West on 96th Ave to 18964 - on the south side of 96th Ave.

MANITOBA

Beaver Truck Centre

33 Oak Point Hwy

Winnipeg, MB R2R 0T8

Service Manager: Howard Holgroski**Telephone:** (204) 632-9121**Toll-Free:** (888) 388-6586**Hours:** Mon - Fri 8 am - 8 pm, Sat 8 am - 4:30 pm**Support Level:** Level 1**Directions:** 101 Perimeter Hwy to Rte 90 South.

NOVA SCOTIA

MacKay's Truck & Trailer Center Ltd.

30 Isner Drive, Suite 2

Dartmouth, NS B3B 1Z5

Service Manager: Kim Fader**Telephone:** (902) 481-9040**Hours:** Mon - Fri 7:30 am - 1:30 am, Sat 8 am - Noon**Support Level:** Level 1 & 2**Directions:** Hwy 2 (Bedford Hwy) South, then continue right (South) onto Windsor St, then right (South) onto Connagaught Ave, right (West) on Bayers Rd, first road to the left and then next road to the right to service provider.**MacKay's Truck & Trailer Center Ltd.**

10 Box 723, 124 Lower Truro Rd

Truro, NS B2N 5E8

Service Manager: Jim Perry**Telephone:** (902) 895-0511**Toll-Free:** (800) 565-6221**Hours:** Mon - Fri 6:30 am - Midnight, Sat 6:30 am - Noon**Support Level:** Level 1 & 2**Directions:** Exit 13 Hwy 102.

ONTARIO

Durham Truck Equipment

610 Finley Ave

Ajax, ON L1S 2E3

Service Manager: Rich Manuel**Telephone:** (905) 426-6225**Toll-Free:** (877) 841-5880**Hours:** Mon - Fri 7.30 am to 2 am, Sat 7 am - 2 pm**Support Level:** Level 1 & 2**Directions:** From 401 exit at Westney Rd in Ajax Ontario, south on Westney Rd to Clements Rd W turn left (East) on Clements. Facility on corner Clements and Finley Ave.**Expressway Trucks**

2943 Cedar Creek

Ayr, ON N0B 1E0

Service Manager: Jody Prince**Telephone:** (519) 632-9777**Toll-Free:** (800) 558-7364 Canada only**Hours:** Mon - Thu 7 am - 2 am, Fri 7 am - 12 midnight, Sat 8 am - Noon (June - Aug)**Support Level:** Level 1 & 2**Directions:** Adjacent to Hwy 401, at Exit 268, Cedar Creek Road. Go west on Cedar Creek Road approx 1 mile. 45 minutes west of Toronto and 45 minutes east of London. 2 1/2 hours from Buffalo or Detroit.**Sheehan's Truck Centre, Inc.**

4320 Harvester Rd

Burlington, ON L7L 5S4

Service Manager: Marc Poland**Telephone:** (905) 632-0300**Toll-Free:** (800) 254-2859**Hours:** Mon - Fri: 7 - Midnight, Sat: 8 am - 3 pm**Support Level:** Level 1**Directions:** From QEW: Exit on Walters Line, head South, turn left (East) on Harvester Road.**Surgenor Truck Kingston**

261 Bimington Ct

Kingston, ON K7M 9H2

Service Manager: Ron Mudd**Telephone:** (613) 548-1100**Toll-Free:** (877) 548-1101**Hours:** Mon - Fri 1 am - Midnight, Sat 8 am - 4 pm**Support Level:** Level 1**Directions:** Hwy 401 - Exit Sir John A MacDonald - Turn Rt onto Dalton, Rt onto Binnington Court.

ONTARIO (Cont.)

ALL North Truck Centre

10 Duhamel Rd

Lively (Sudbury), ON P3Y 1L4

Service Manager: Daniel Pilon**Telephone:** (705) 692-4746**Toll-Free:** (866)-692-4746**Hours:** Mon - Fri 7 am - 8 pm**Support Level:** Level 1**Directions:** Off Hwy 17, exit 55 east to Sudbury (1km).**401 Trucksource**

4293 County Road #46

Maidstone, ON N0R 1K0

Service Manager: Sandy Lessard**Telephone:** (519) 737-6956**Toll-Free:** (888) 265-4401**Hours:** Mon - Fri 8 am - Midnight, Sat 8 am - 2 pm**Support Level:** Level 1 & 2**Directions:** 1) Toronto to Windsor, head 401 West, Exit 14 (County Rd 46 S) come off the bend and go left.

South to 4293 County Rd #46, we are located on the right hand side across from the Husky. You will pass Expressway Trucks, Team Freightliner. We are next door.

Performance Equipment Ltd.

6950 Tomken Road

Mississauga, ON L5T 2S3

Service Manager: Travis Brown**Telephone:** (905) 564-8333**Toll-Free:** (800) 387-0103**Hours:** Mon - Fri 7 am - 2 am, Saturday 7 am - 4 pm**Support Level:** Level 1 & 2**Directions:** Hwy 401 to Hwy 410 north. Take Derry Rd exit. Turn right on Derry Road (travelling east). Turn right on Tomken Rd (travelling south). First drive on right.**ALL North Truck Centre**

3090 Highway 11N

North Bay, ON P1B 8G3

Service Manager: Robert Eaton**Telephone:** (705) 495-0790**Toll-Free:** (800) 201-5425**Hours:** Mon - Fri 8 am - 10 pm, Sat 8 am - Noon**Support Level:** Level 1**Directions:** North on Hwy 11. Also known as Husky Truck Stop.**Surgenor Truck Centre**

1571 Liverpool Crt

Ottawa, ON K1G 4L1

Service Manager: Martyn Webber**Telephone:** (613) 745-0024**Toll-Free:** (888) 232-9494**Hours:** Mon - Thu 7:30 am - 2:30 am, Fri 7:30 am - 6 pm, Sat 7:30 am - 4 pm**Support Level:** Level 1**Directions:** Hwy 417- Exit Innes Rd West to Bantree turn right, left onto Newmarket and right onto Liverpool Crt.**ALL North Truck Centre**

995 Great Northern

Sault Ste Marie, ON P6A 5L8

Service Manager: Robert Lecours**Telephone:** (705) 759-1167**Toll-Free:** (866) 759-1167**Hours:** Mon - Fri 8 am - 6 pm, Sat 8 am - 4 pm**Support Level:** Level 1**Directions:** Hwy 17 north on west side between Third and Fourth Lines.

QUEBEC

Camions Lourds de Montréal

1275, boulevard Hymus

Dorval, QC H9P 1J5

Service Manager: Jacques Mantha**Telephone:** (514) 735-5111**Toll-Free:** (877) 336-8658**Hours:** Mon - Fri 7 am- Midnight, Sat 8 am - 3 pm**Support Level:** Level 1 & 2**Directions:** From Hwy 40, they are at Hymus Blvd Exit. From Hwy 20 take Sources North Blvd. Exit, then turn right on Hymus Blvd.**Centre du camion R B**

1730 Rue Atmec

Gatineau, QC J8R 3Y4

Service Manager: John Simpson**Telephone:** (819) 669-7294**Toll-Free:** (877) 663-8834**Hours:** Mon - Thu: 6 am - 1 am, Fri: 6 am - 6 pm, Sat 8 am - 1 pm**Support Level:** Level 2**Directions:** Hwy 50, Gatineau (QC), Exit, South on Airport Blvd, Right on Atmec.

QUEBEC (Cont.)

Centre du Camion Thibault

375, Blvd Rideau

Rouyn-Noranda, QC J9X 5Y7

Service Manager: Jacques Mantha

Telephone: (819) 762-1751

Hours: Mon 7:30 am- 9 pm, Tue - Thu 7:30 am -
Midnight, Fri 7:30 am – 11 pm, Sat 8 am – 4:30 pm

Support Level: Level 1

Directions: From Montreal, 117 North, rue Lariviere,
left at rue Gamble, Boulevard Rideau, next to Walmart.

Volvo Lac-St-Jean

130, Rainville

St-Prime, QC G8J 1H5

Service Manager: Derek O'Hearn

Telephone: (418) 251-1234

Hours: Service - Mon - Fri 8 am - 1 am, Parts Only -
Sat 8 am - Noon

Support Level: Level 1 & 2

Directions: Hwy 175 or 55 north east to Hwy 169 north.
First road on the left is St Prime.

Prevost Regional Service Managers

Maurice Gagné, Service Manager North America, 1-877-520-7386 / 418-558-2793

Sylvain St-Amant

Ontario, Quebec
1-888-634-5171

Jean Ruel

Quebec, New Brunswick, Newfoundland,
Nova Scotia, Prince Edward Island, Maine
1-800-380-7738

Brian Godfroid

Washington State, British Columbia,
Alberta, Saskatchewan, Manitoba
1-866-770-8892

Tommy Nolet

New York State, Connecticut, Massachusetts,
Vermont, New Hampshire, Rhode Island
1-800-65-PREVO (77386)

Dave Langlois

Delaware, Maryland, Washington DC, Virginia,
West Virginia, North Carolina, Pennsylvania,
New Jersey, Ohio, Kentucky, Michigan
1-866-95-PREVO (77386)

Kevin Laughlin

Missouri, Illinois, Minnesota, Wisconsin, Iowa,
Tennessee, Kansas, Indiana
1-800-38-PREVO (77386)

James Malcomb

Mississippi, Oklahoma, Texas,
Louisiana, Arkansas, Alaska
1-800-83-PREVO (77386)

Tom Munds

Utah, Arizona, Colorado, New Mexico, Nebraska, Idaho,
Montana, North Dakota, South Dakota, Wyoming
1-877-55-PREVO (77386)

Fernando Martinez

California, Nevada, Oregon
1-800-95-PREVO (77386)

Bryan Joy

Florida, Georgia, Alabama, South Carolina
1-866-61-PREVO (77386)

Bill Jensen

Hawaii, Motor Home and Shell Divisions
1-800-99-PREVO (77386)

Robert Buchwalter

Service Trainer
1-800-88-PREVO (77386)

Robert Hitt

Service Trainer
1-800-82-PREVO (77386)

Prevost Suppliers

Allison Transmission

1-800-524-2303

<http://www.allisontransmission.com/locator/>

REI (Technical / Warranty 24/7)

1-877-726-4617

<http://www.radioeng.com/contactus.aspx>

Carrier Transicold

1-800-450-2211

<http://www.transportaircon.carrier.com/>

Ricon

1-800-322-2884

<http://www.riconcorp.com/contact.asp>

Meritor On Trac

1-866-668-722

<http://www.meritorhvs.com/OnTracContact.aspx>

Spheros/Webasto

1-800-555-4518

<http://www.webasto.us>

PREVOST PARTS & SERVICE CENTERS

CALIFORNIA

Prevost Parts & Service Center
3384 De Forest Circle
Mira Loma, CA 91752
Toll Free: 1-800-421-9958
Fax: 951-360-2565 Parts

FLORIDA

Prevost Parts & Service Center
6931 Business Park Blvd. N.
Jacksonville, FL 32256
Toll Free: 1-800-874-7740
Fax: 904-886-0093 Parts

NEW JERSEY

Prevost Parts & Service Center
201 South Ave.
South Plainfield, NJ 07080
Toll Free: 1-800-223-0830
Fax: 908-222-7304

TEXAS

Prevost Parts & Service Center
15200 Frye Road
Fort Worth, TX 76155-2702
Toll Free: 1-866-773-8678
Fax: 817-685-0460

TENNESSEE

Prevost Parts & Service Center
800 South Cartwright Street
Goodlettsville, TN 37072
Toll Free: 1-877-299-8881
Fax: 615-299-8816

BRITISH COLUMBIA

Prevost Parts & Service Center
6537 River Road
Delta, BC V4K 5B9
Tel.: 604-940-3306
Fax: 604-940-3384

QUEBEC

Prevost Parts & Service Center
850 Chemin Olivier
Saint-Nicolas, QC G7A 2N1
Toll Free: 1-866-870-2046
Fax: 418-831-7432

PARTS CUSTOMER SERVICE

Prevost U.S. Parts Customer Service

2200 Point Blvd., Suite 100
Elgin, IL 60123
Toll Free Coach Parts: 1-800-621-5519
Toll Free Transit Parts: 1-877-999-8808
Toll Free Fax: 1-877-999-8809

Prevost Canadian Parts Customer Service

2955-A Watt Street
Quebec City, QC G1X 3W1
Toll Free: 1-800-463-8876
Toll Free Fax: 1-800-939-0133
Fax: 418-658-1723

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